



Allegheny Link



Affordable Housing Resources

Phone: 1-866-730-2368

E-mail: alleghenylink@alleghenycounty.us

Office Address:

One Smithfield Street
Pittsburgh, PA 15222

JULY 2023

Housing Authorities in Allegheny County

Allegheny County Housing Authority

www.achsng.com

ACHA Central Office: 301 Chartiers Avenue, McKees Rocks, PA 15136

Phone: 412-355-8940

TDD: 412-402-2671

HCVP Satellite Office: 500 Amity Street Homestead, PA 15120

Email: s8tenants@achsng.com

Documents can be dropped off at the central office M-F 8AM to 4PM or the satellite office M-F 7:45AM to 3:15PM. Application is available online at: <https://www.achsng.com/applyLIPH.aspx>. For more information on housing waiting lists and Section 8 waiting lists please visit ACHA's website above.

Housing Authority of the City of Pittsburgh

www.hacp.org

412 Boulevard of the Allies, Pittsburgh, PA 15219 (Drop box for documents on site)

Occupancy Department: 412-456-5030 (Occupancy Department)

Email: occupancy@hacp.org

Housing Choice Voucher Program (Section 8): 412-456-5090

Email: housingchoicevouchers@hacp.org

Disability Compliance Office: 412-456-5282

Email: ra@hacp.org

To apply for low-income public housing a pre-application must be submitted: <https://hacp.org/app/uploads/2021/08/LIPH-Pre-Application-effective-8-16-2021-Final-revised-8-19-21-B1.pdf>
The pre-application for units for those age 62+ can be accessed at this link: <https://hacp.myhousing.com/>. To check your waiting list status via an automated phone system which is available 24/7 call 412-520-3848.

McKeesport Housing Authority

www.mckha.org

2901 Brownlee Avenue, 2nd Floor McKeesport, PA 15132

Phone: 412-673-6942

Applications are available to print online at: <https://www.mckha.org/wp-content/uploads/2022/02/MHA-Public-Housing-Application.pdf>. For more information on waiting lists and specific properties accepting applications please visit MCKHA's website above.

Search for Other Affordable & Subsidized Housing

PA Housing Search

www.pahousingsearch.com

- Select “Find Rentals” or “For Sale” then Select an area (county or city)
- Narrow down a housing search by using the “Basic,” “Advanced,” or “Accessible” searchable features.
- Review list of affordable, market-rate, age-restricted and accessible rental housing.
- Detailed listings include pictures, maps, eligibility requirements (if applicable), and information about nearby amenities such as hospitals and schools.
- Use helpful tools including an affordability calculator, rental checklist, and information about renters’ rights and responsibilities.

Don’t have internet access? Contact the Bilingual Call Center, Mon. through Fri., 9:00 AM to 8:00 PM. 1-877-428-8844; TTY: 7-1-1.

Housing and Urban Development (Hud)

www.hud.gov

- Select “What We Do,” under “Rental Assistance” select “Search for an Apartment”
- Search for city or address or click around the map to view available properties

Other Resources for Housing Options

Craig’s List	www.pittsburgh.craigslist.org
Go Section 8	www.gosection8.com
Pittsburgh Pennysaver	www.pittsburghpennysaver.com
Pittsburgh Post-Gazette	www.classmart.post-gazette.com
Facebook Marketplace	www.facebook.com/marketplace/pittsburgh/
Show Me the Rent	www.showmethere.com
Trulia	www.trulia.com
Zillow	www.zillow.com
hotpads	www.hotpads.com

Please be aware of the potential for misinformation or scams on the internet. Allegheny County DHS and the Allegheny Link is not responsible for any risk of injury or loss of any kind relating to the information on the websites provided.

Additional Resources for Housing Search Information:

Housing Navigator Unit for Tenants

<https://connect.alleghenycounty.us/housing-shelter/rent-and-utility-resources/>

Rental Tracking Sheet

Date of Contact	Contact Information of Property Manager or Landlord	Address of Rental Unit	Rent Amount	Deposit	Utility Costs	Date Unit is Available	Actions Taken:

It is extremely important to keep a record of the properties to which you apply. You can then update the properties if any of your information changes such as your phone number, mailing address, income info, household make-up, etc.

The following items are commonly required to apply for affordable housing opportunities

- Birth Certificates for All Family Members
- Social Security Cards for All Family Members
- Driver's License or other Photo ID for All Members 18 Years of Age or Older
- Sources of Income
- Employment History
- Bank Name and Address (Type of Account: Savings, Checking, or other Account)
- Current and Previous Landlord Names and Addresses

**Some management companies may require additional documents*

Potential questions to ask a landlord before signing a lease

- What utilities am I responsible for? What utilities is the landlord paying?
- Where and how do I pay the rent? Do I receive receipts for rent paid?
- Who do I contact if there is a maintenance emergency?
- Appliances: Who is responsible for repairs? Replacement?
- Does the lease extend month-to-month after the fixed term (usually one year) or does it renew?
- What is your guest policy?
- What your pet policy?

Legal Assistance & Mediation Regarding Housing Issues

Neighborhood Legal Services Association

www.nlsa.us

928 Penn Avenue Pittsburgh, PA 15222

412-255-6700 or 1-866-761-6572

Office Hours: Monday - Thursday 9A - 12P & 1P-3P / By Phone: Monday - Thursday 9A - 12P

Fair Housing Partnership

<https://fhp.org>

2840 Liberty Avenue, Suite 205 Pittsburgh, PA 15222

412-391-2535

Monday – Friday 9A – 5P

Just Mediation PGH

<https://www.justmediationpgh.org/>

Request mediation online at the website above.

412-228-0730

Email: info@justmediationpgh.org

Where to Find Furniture and Household Items

Appliance Warehouse

www.appliancewarehouse.com

20 S. 6th Street, Pittsburgh, PA 15203

412-381-8800

Monday – Saturday 9A – 5P

Email: info@appliancewarehouse.com

The Blessing Board

www.blessingboard.org

Shaler Plaza Location

880 Butler Street, Suite 1A Pittsburgh, PA

15223

412-426-9107

West Mifflin Location

1200 Lebanon Road West Mifflin, PA 15122

For appointments reach out to

appointments@theblessingboard.org

Construction Junction

<https://www.cjreuse.org/>

214 N. Lexington Street, Pittsburgh, PA

15208, 412-243-5025 ext. 10

customerservice@cjreuse.org

Monday - Saturday 9A - 5P, Sunday 10A - 5P

East End Community Thrift Shop ("Thrifty")

www.thomasmertoncenter.org/thrifty

5123 Penn Avenue, Pittsburgh, PA 15224

412-361-6010

Tuesday - Thursday 10A - 3P

Friday 10A - 3:30P

Saturday 12P - 3P

Free Store 15104 & Wilkinsburg

www.freestore15104.org

420 Braddock Avenue, Braddock, PA 15104

Email: freestore15104@gmail.com

Tuesday & Thursday 11A – 1P

Saturday 10A - 12P

619 Penn Avenue, Wilkinsburg, PA 15221

www.freestorewilkinsburg.org

Email: freestorewilkinsburg@gmail.com

412-436-9836

Saturdays 10A - 2P

Goodwill Thrift Stores

[https://www.goodwillswpa.org/goodwill-](https://www.goodwillswpa.org/goodwill-stores)

[stores](https://www.goodwillswpa.org/goodwill-stores)

Please see website for store locations.

Off the Floor Pittsburgh

www.offthefloorpgh.org

901 Allegheny Avenue, Pittsburgh, PA 15233

412-926-5053

Email: info@offthefloor.org

Off the Floor Pittsburgh does not accept direct referrals from individuals in need. If you are in need of furniture assistance, please reach out to any agencies you are working with to inquire if they are a Referral Partner or call 2-1-1. The Allegheny Link is not a referral partner with this agency.

Red, White & Blue Thrift Store

[http://redwhiteandbluethriftstore.com/](http://redwhiteandbluethriftstore.com/pittsburgh-pa1/)

[pittsburgh-pa1/](http://redwhiteandbluethriftstore.com/pittsburgh-pa1/)

890 Saw Mill Run Blvd Pittsburgh, PA 15226

412-381-1060

Monday – Saturday 9A – 6P

The Salvation Army Family Thrift Store

www.wpa.salvationarmy.org

855 E Carson Street, Pittsburgh, PA 15203

412-481-7900

Monday – Saturday 9A – 6P

The Salvation Army Family Thrift Store

www.wpa.salvationarmy.org

6150 Mountain View Drive West Mifflin, PA 15122

412-466-0215

Monday – Saturday 9A – 6P

St. Vincent DePaul Society

www.svdppitt.org

Coraopolis: 412-321-1071 ext.7

415 Chess Street, Coraopolis, PA 15108

Monday - Friday 9A - 7P, Saturday 9A - 8P

Butler: 724-287-8682

226 Greater Butler Mart, Butler PA, 16001

Monday-Saturday 9A-7P

Monroeville: 412-321-1071 ext. 5

1730 Golden Mile Highway, Monroeville, PA 15146

Monday-Friday 9A-7P, Saturday 9A-6P

Castle Shannon: 412-321-1071 ext. 6

3423 Library Road, Pittsburgh, PA 15234

Monday- Wed 10A-6:30p, Fri- Sat 10A – 6:30P, Thursday 10A-8P

Penn Hills: 412-321-1071 ext. 6

10736 Frankstown Road, Pittsburgh, PA 15235

Monday-Saturday 9A-5P

Online Resources

www.craigslist.com

www.freecycle.org

General Financial Assistance Agencies

Catholic Charities

412-456-6999

www.ccpgh.org, Select “Services”

Salvation Army

412-446-1500

<https://easternusa.salvationarmy.org/western-pennsylvania/>, Select “How We Help”

Pittsburgh Presbytery Lazarus Fund

412-697-7390

www.pghpresbytery.org, Select “Justice Ministries”

North Hills Community Outreach

412-487-6316(Main) opt. 1 x 3111

Email: help@nhco.org

www.nhco.org, Select “Services”

(North Hills Residents Only)

Contact the office closest to you for assistance

Allegheny Valley Association

(Allegheny Valley Residents Only)

724-226-0606 x 10

www.avaoc.org

PA Department of Human Services *(Formerly Department of Public Welfare)* **Emergency Assistance Fund**

412-565-2146

Must currently receive assistance from PA DHS (DPW) Examples: SNAP, Medical Assistance, TANF, etc. If you are in need of DPW Benefits, please apply at www.compass.state.pa.us or visit your local PA Department of Human Services (Formerly DPW) Office

Utility Company Information

Customer Assistance Programs

Most utility companies have Customer Assistance (CAP) or Customer Assistance Referral and Evaluation Services (CARES) programs that will assist low-income or otherwise needy households with either temporary or long-term reduction in budget payments. Contact your utility company for information:

ALCOSAN: 1-888-282-6816

Peoples Gas: 1-800-400-WARM (9276)

Duquesne Light Company: 1-888-393-7600

Columbia: 1-800-537-7431

Peoples TWP: 1-800-222-5101

First Energy: Met-Ed and Penelec: 1-800-545-7741

First Energy: Penn Power: 1-800-720-3600

First Energy: West Penn Power: 1-800-686-0021

PA American Water: 1-888-282-6816

Pittsburgh Water & Sewer Authority: 1-866-762-2348

Dollar Energy Fund

www.dollarenergy.org

1-888-282-6816

The Dollar Energy Fund provides cash assistance to utility customers to help them pay their utility bills. Hardship funds provide assistance grants to customers who “fall through the cracks” of other financial assistance programs, or to those who still have a critical need for

assistance after other resources have been exhausted. The fund makes payments directly to companies on behalf of eligible customers.

Low-Income Home Energy Assistance Program (LIHEAP)

<https://www.dhs.pa.gov/Services/Assistance/Pages/LIHEAP.aspx>
1-877-395-8930

Income-eligible households can apply for an energy assistance grants. The program is based on income and number in a household. LIHEAP Provides cash assistance to help utility customers pay residential energy bills. The program normally opens around November each year.

Low-Income Water Assistance Program (LIWAP)

<https://www.dhs.pa.gov/Services/Assistance/Pages/LIHWAP.aspx>

LIWAP is a temporary emergency program to help low-income families pay overdue water bills.

Apply online at: www.compass.state.pa.us or request an application by calling the Statewide LIHEAP Hotline 1-866-857-7095 or TDD 1-800-451-5886. Applications are also available at your local county assistance offices.

PA Public Utility Commission (PUC)

<https://www.puc.pa.gov/>
1-800-692-7380

The PUC regulates the many essential utility services that residents and business rely on every day. The PUC works to ensure safe and reliable utilities at reasonable rates. For most concerns with a PUC-regulated utility, you must contact the utility before you file a complaint through the PUC. If you have a problem with a utility and have already contacted the utility, filing a complaint is the next step. Two types of complaints can be filed with the PUC—informal or formal. Common informal complaints include residential billing issues, service quality and payment arrangement requests. Common formal complaints include rate protests. The PUC recommend that you use the informal complaint process first, since many issues are resolved sooner through this simpler process.

Pennsylvania Utility Law Project (PULP)

www.rhls.org

Select “Utilities”

1-844-645-2500

Email: utilityhotline@pautilitylawproject.org

PULP provides information, assistance, and advice about residential utility and energy matters affecting low-income consumers. PULP’s mission is to assist PA’s low-income residential utility & energy consumers connect to and maintain affordable utility and energy services within their homes.